Terms of Service

Green T Enterprises, LLC

Effective Date: *08/12/2026*| Last Updated: *08/12/2026*

> *Please read these Terms of Service ("Terms") carefully before using our services. By engaging our services or signing a service agreement, you agree to be bound by these Terms.*

SECTION 1. ACCEPTANCE OF TERMS

1.1 By accessing, using, or engaging the services provided by *Green T Enterprises, LLC* ("Organization," "we," "us," or "our"), the client ("you" or "Client") agrees to be bound by these Terms and our Privacy Policy, which is incorporated herein by reference.

1.2 If you do not agree to these Terms in their entirety, you should not access or use our services. Your continued engagement with our services constitutes ongoing acceptance of these Terms.

1.3 The Organization reserves the right to modify or update these Terms at any time. Clients will be notified of material changes via written notice, email, or posting of an updated version on our website. Continued use of our services after notification constitutes acceptance of the revised Terms.

SECTION 2. DESCRIPTION OF SERVICES

2.1 *Green T Enterprises,LLC* provides *Professional consulting for Fund Recovery* to clients as agreed upon in a separate service agreement or intake form (the "Service Agreement").

2.2 The specific scope, nature, frequency, and duration of services provided to each Client shall be governed by that Client's individual Service Agreement or intake documentation. In the event of any conflict between these Terms and a Client's Service Agreement, the Service Agreement shall control with respect to the specific services described therein.

2.3 The Organization does not guarantee specific outcomes, results, or achievements arising from the use of our services. All services are provided on a best-efforts basis by qualified professionals, and individual results may vary.

SECTION 3. CLIENT RESPONSIBILITIES

3.1 **Accurate Information.** The Client agrees to provide accurate, complete, and current information as required during intake, registration, and throughout the service relationship. Providing false or misleading information may result in termination of services.

3.2 **Attendance and Scheduling.** The Client agrees to attend all scheduled appointments as arranged. Should the Client need to cancel or reschedule, adequate advance notice must be provided in accordance with the Organization's Cancellation Policy outlined in Section 5.

3.3 **Financial Obligations.** The Client is responsible for all fees, charges, or other financial obligations as agreed upon in the Service Agreement or fee schedule provided at intake.

3.4 **Conduct.** The Client agrees to engage with all service providers and staff in a respectful, honest, and constructive manner. Abusive, threatening, or otherwise inappropriate conduct may result in immediate suspension or termination of services.

SECTION 4. FEES, PAYMENT & BILLING

4.1 Contingency-Based Fees. There are no upfront costs or out-of-pocket fees for the services provided by the Organization. The Organization is compensated solely on a contingency basis, meaning fees are only earned and collected if the Organization successfully recovers funds on the Client's behalf.

4.2 Fee Structure. The Organization's fee, if recovery is successful, will be calculated as a percentage of the total amount recovered, as outlined in the Client's individual Service Agreement. No fee is owed if no recovery is made.

4.3 No Recovery, No Fee. If the Organization is unable to recover funds for the Client, the Client owes nothing for the services rendered. All costs and expenses incurred during the recovery process are the sole responsibility of the Organization.

4.4 Payment Upon Recovery. Fees will be deducted from or invoiced against the recovered funds at the time of successful recovery. The Organization will provide the Client with a clear accounting of the recovered amount and the fee applied before any disbursement.

SECTION 5. CANCELLATION & NO-SHOW POLICY

5.1 Notice Requirement. Clients must provide at least *[24/48]* hours' advance notice for any cancellation or request to reschedule an appointment. Notice may be provided by phone, email, or through the Organization's designated scheduling system.

5.3 Pattern of Non-Attendance. Repeated late cancellations or no-shows may be considered a pattern of non-engagement. The Organization reserves the right to suspend or terminate services in such cases, with written notice provided to the Client.

> ⓘ **Important — Cancellation Policy Note**
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> There are no fees charged for missed appointments or late cancellations. However, as a courtesy to the Organization and other clients, we kindly ask that you provide advance notice whenever possible

if you are unable to keep your scheduled appointment. We appreciate your respect for our time and commitment.

SECTION 6. CONFIDENTIALITY & PRIVACY

6.1 Commitment to Privacy. The Organization is committed to protecting the confidentiality and privacy of all Client information in accordance with applicable federal and state laws and our Privacy Policy. Client information is handled with the utmost care and professionalism.

6.2 Disclosure Limitations. Client information will not be shared with, sold to, or disclosed to third parties without the Client's prior written consent, except as required or permitted by applicable law or court order.

6.3 Privacy Policy. Complete details regarding how the Organization collects, uses, stores, and protects Client information are set forth in our Privacy Policy. Clients are encouraged to review the full Privacy Policy, which is available upon request and is incorporated into these Terms by reference.

SECTION 7. LIMITATION OF LIABILITY

7.1 Exclusion of Consequential Damages. To the fullest extent permitted by applicable law, the Organization shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or relating to the Client's use of, or inability to use, our services — even if the Organization has been advised of the possibility of such damages.

7.2 Liability Cap. The Organization's total cumulative liability to the Client for any claim arising out of or relating to these Terms or the services provided shall not exceed the total amount paid by the Client for the specific service that is the subject of the claim.

7.3 No Implied Warranties. The Organization makes no warranties, express or implied, regarding its services beyond those expressly stated in these Terms or required by applicable law. Nothing in these Terms limits liability that cannot be limited under applicable law.

SECTION 8. TERMINATION OF SERVICES

8.1 Voluntary Termination. Either party may terminate the service relationship at any time by providing written notice to the other party. The Organization will make reasonable efforts to facilitate a smooth transition.

8.2 Termination for Cause. The Organization reserves the right to terminate services immediately and without prior notice for cause, including but not limited to: non-payment of fees, failure to adhere to these Terms, disruptive or inappropriate conduct, or any other behavior that, in the Organization's professional judgment, makes continuation of the service relationship untenable.

8.3 Outstanding Obligations. Termination of services, for any reason, does not relieve the Client of any financial obligation incurred prior to the effective date of termination. All outstanding balances remain due and payable in full upon termination.

SECTION 9. DISPUTE RESOLUTION

9.1 Good-Faith Resolution. In the event of any dispute, claim, or disagreement arising out of or relating to these Terms or the services provided, both parties agree to first attempt resolution in good faith through direct communication before initiating any formal legal proceedings.

9.2 Mediation or Arbitration. Any dispute that cannot be resolved through good-faith negotiation within a reasonable time shall, where permitted by applicable law, be subject to mediation or binding arbitration as mutually agreed by the parties. The costs of any mediation or arbitration shall be shared equally unless otherwise ordered.

9.3 Governing Law. These Terms and any disputes arising hereunder shall be governed by and construed in accordance with the laws of the State of *Arizona*, without regard to its conflict of law provisions. The parties consent to exclusive jurisdiction in the courts of *Pima County, AZ* for any disputes not subject to arbitration.

SECTION 10. INTELLECTUAL PROPERTY

10.1 Proprietary Materials. All materials, worksheets, tools, resources, handouts, forms, assessments, curricula, and other content provided by the Organization in connection with its services are the proprietary intellectual property of *Green T Enterprises* and are protected by applicable copyright, trademark, and intellectual property laws.

10.2 Permitted Use. Materials provided to the Client are licensed solely for the Client's personal, non-commercial use in connection with the services received. The Client may not reproduce, copy, distribute, sell, modify, publicly display, or share any such materials — in whole or in part — without the prior written permission of the Organization.

10.3 Violation. Unauthorized use or distribution of the Organization's proprietary materials may result in termination of services and may expose the Client to legal liability under applicable intellectual property law.

SECTION 11. CONTACT INFORMATION

If you have any questions, concerns, or requests regarding these Terms of Service, please contact us using the information below:

Green T Enterprises, LLC

Email: *info@greententerprises.com*

Phone: (888) 858-8891

Office Hours: Monday - Friday 9am - 5pm

We are committed to responding to all inquiries in a timely and professional manner. If you believe your concern requires immediate attention, please contact us by phone during regular business hours.
